Non-Employee Hospital Orientation Self-Learning Module (Clinical Staff) Post-test

ANSWER KEY

A score of 80% is required.

Questions		Answers: Check best answer
1.	The mission of Alvarado Hospital is to ensure 100% patient, physician, and employee satisfaction	<mark>⊠True</mark> □False
2.	Which are dress code requirements?	□ Employees/students are required to wear identification badges at all times while on duty. □ Employees/students are expected to be professional in appearance. Attire shall be modest, safe, and clean while on duty. □ Artificial nails, nail extenders, silk wraps or other nail overlays, or nail jewelry are not allowed for staff with direct patient contact or contact with patient care supplies and equipment. □ All of the above
3.	Employees Haz-mat requirements include:	☐ Use the Haz-mat spill kits when handling hazardous substances. ☐ Use the personal protective equipment provided when handling hazardous substances. ☐ Report unsafe or hazardous situations. ☐ Understand where to find and how to read Material Safety Data Sheets (MSDS). ☑ All of the above
4.	Electrical safety policies include all of the following except:	 □ Personnel are responsible for knowing how to operate each piece of electrical equipment before using it. □ All equipment in patient care areas must be approved by the Engineering Department of the hospital. □ Patients are allowed to use their own electrical appliances. □ If any electrical equipment "looks, smells, or sounds strange", disconnect the plug from power source, tag with facility form and notify engineering.
5.	In the acronym RACE, the "E" stands for:	□Exit Extinguish Evacuate Evaluate
6.	Fire safety rules include all the following except:	 ✓ Use elevators in the event of fire. ☐ Keep hallways clear ☐ Do not block exits, fire alarms or prop doors open ☐ Do not store supplies or boxes on the floor ☐ Keep items on top shelves at least 18 inches from the ceiling.
7.	In the event you are directed to conduct a partial or total building evacuation the priority of patient evacuation is as follows: • 1 st Any in immediate danger. • 2 nd Ambulatory patients. • 3 rd Semi-ambulatory patients. • 4 th Non-ambulatory patients.	<mark>⊠True</mark> □False

Questions	Answers: Check best answer
8. The Alvarado Hospital emergency phone	∑ 555
number is:	<u>5555</u>
	911
0 11/5 1: :: 5: 1	
9. A Hazardous Spill (Radiation, Biological,	Blue
and/or Chemical) is a code:	Red
	☐ Silver ☐ Pink
	Green
	Orange
	⊠Purple
10. When a person has lost control and has	Blue
or is in danger of injuring themselves or	Red
others call a code:	Silver
	Pink
	⊠ Green
	Orange
	Purple
11. If an infant or child is missing or known to	Blue
be kidnapped call a code:	Red
	Silver ⊠Pink
	Green
	☐ Green
	Purple
12. A cardiac or respiratory arrest is a code:	Blue
in the same and th	Red
	Silver
	□Pink
	□Green
	Orange
	Purple
13. If you see fire or smoke or smell	Blue
something burning call a code:	Red
	Silver
	☐ Pink ☐ Green
	☐ ☐ Orange
	Purple
14. Restraints are only applied after all other	⊠True
alternatives have been attempted and	False
found unsuccessful. Protocols for	
restraints are not used: each patient is	
individually assessed for the need for	
restraints.	
15. Yellow wrist bands are placed on patients	☐ Starting a fire
identified as high risk for:	Violent behavior
	☐ Cardiac arrest ☐ Falling
16. The use of barrier processions as peeded	
16. The use of barrier precautions as needed to prevent contact with blood, body fluids,	☐ False
excretions, secretions, and contaminated	
items is required by Standard	
Precautions.	

Questions	Answers: Check best answer
 It is not required to wash your hands after removing gloves, since the gloves provide adequate barrier protection from secretions. 	□True ☑False
18. All patients are entitled to have their protected medical information remain private. Patient information is not shared with anyone who is not directly involved in the care of the patient. This includes family members not authorized by the patient to receive that information, other staff, and visitors.	<mark>⊠True</mark> □False
19. Requirements in the reporting and care of domestic violence, child abuse & elder abuse victims include:	☐ All staff members are responsible for reporting any witnessed or alleged abuse ☐ Immediately take measures to protect the resident or patient. Remove the resident or patient to a safe place. Ask the suspected abuser to leave the area ☐ The time, location, witnesses, condition of the resident or patient and any other details which are pertinent to the investigation on the Hospital Incident Report. ☐ Phone report and/or completion of protective services agency form ☑ All of the above
20. An impaired practitioner is one who is unable to provide professional services with reasonable skill and safety to patients because of mental illness or deficiency, physical illness, including but not limited to deterioration through the aging process or loss of motor skills; and/or use or abuse of drugs, including alcohol	<mark>⊠True</mark> □False
21. Signs of substance abuse include	☐ Poor concentration/coordination☐ Dramatic mood swings☐ Inappropriate anger.☐ All of the above
22. Concerns about safety, quality or ethics can be reported to the Alvarado Hospital ACTION LINE. If you have concerns about safety or quality of care provided in the hospital you may also report these concerns to JCAHO by phone or internet.	<mark>⊠True</mark> □False
23. Alvarado Hospital will not take any disciplinary actions because you report safety or quality concerns to JCAHO or to the Action Line	<mark>⊠True</mark> □False

Questions	Answers: Check best answer
24. The <u>two</u> patient identifiers used at Alvarado Hospital are:	
25. The process for preventing wrong site, wrong procedure, wrong person surgery/procedure is called:	☐Universal Precautions ☐Universal Studios ☐Universal Process ☑Universal Protocol